



## E-MAIL READ & RESPOND SERVICE

*Your e-mail messages are automatically sent to Live Agents.*

### How It Works

Your e-mail address is forwarded to an address on our server. Simply forward your e-mail, whenever you want us to read and respond to the mail. The e-mail is automatically sent to a professional and well-trained telephone Agent who will read the e-mail and respond according to your directions. We can dispatch service personnel, send literature or alert anyone within your organization.

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#### Features

Available 24 hours a day, 7 days a week.

Can be coupled with monitoring software.

E-mail forwarding is automatic and can be forwarded at different times.

A copy of the e-mail can go to you simultaneously.

Can be coupled with a two-way pager.

E-mails are sent immediately & directly to a telephone Agent as they are received.

#### Benefits

Provides an immediate read and response to all e-mail anytime day or night.

Get your computers back up quicker and with less downtime by immediately responding to a failure alert.

You pick the time we respond to your e-mail. All day, after business hours or anytime.

You can stay on top of your e-mail by

A two-way e-mail conversation will help you get directions or information in real time.

Gives small businesses a larger, more professional image with immediate response.

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### Applications

- ❖ Systems can be monitored for failures or other conditions and responded to immediately.
- ❖ Website e-mail addresses can be monitored and answered anytime of the day or night.
- ❖ Carry a two-way pager and get help or information immediately, simply by typing a message.

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### Service Rates

Ask for a quotation based on your specific needs and anticipated call volume. We have rate plans for all size budgets and situations.

### Act Now

For more information on how E-Mail Read & Respond Service can help you, call **800-937-5996** or visit us at **[www.mmc-net.com](http://www.mmc-net.com)**