



ABSENTEE REPORTING SERVICE

Professional Telephone Agents Will Answer Your Employee Reporting Line And Document Employee Absences.

How It Works

Your company is provided a local or toll free number for your employees to call when they wish to report an absence. When the call is answered MMC Communications' trained telephone Agents will record the absence with information you require, provide the caller with a coded verification number, and then notify the appropriate department within your organization.

Features

We provide an absentee telephone number, and answer in your company name.

Our staff answers the line and obtains and documents all the information you need for your records.

Employee is given a verification number to keep for their records and to further document the call.

Absences are reported to you either by fax, printer, e-mail or by voice mail.

No equipment to purchase or maintain.

Service is available 24 hours a day, 7 days a week.

Weekly or monthly summary printouts of all activity can also be e-mailed, faxed or mailed.

Benefits

Accurate, verifiable and independent records can reduce grievances and help comply with company and union procedures.

Frees your staff for other, more important work.

Eliminates disputes over whether or not an employee called-in.

Saves valuable time by relieving a receptionist or Forman from taking such calls.

Increases overall productivity because you can count on having a full staff at work.

Can save the expense of hiring additional personnel.

Our Agents can react to callers on a personal level.

Service Rates

Ask for a quotation based on your specific needs and anticipated call volume. We have rate plans for all size budgets and situations.

Act Now

For more information on how Absentee Reporting Service can help you, call **800-937-5996** or visit us at **www.mmc-net.com**